

# **PROVIDER BILL OF RIGHTS**

- (1) Each assisted living facility must post a providers' bill of rights in a prominent place in the facility.**
- (2) The providers' bill of rights must provide that a provider of assisted living services has the right to:**
  - (A) be shown consideration and respect that recognizes the dignity and individuality of the provider and assisted living facility;**
  - (B) terminate a resident's contract for just cause after a written 30-day notice;**
  - (C) terminate a contract immediately, after notice to the department, if the provider finds that a resident creates a serious or immediate threat to the health, safety, or welfare of other residents of the assisted living facility. During evening hours and on weekends or holidays, notice to HHSC must be made to 1-800-458-9858;**
  - (D) present grievances, file complaints, or provide information to state agencies or other persons without threat of reprisal or retaliation;**
  - (E) refuse to perform services for the resident or the resident's family other than those contracted for by the resident and the provider;**
  - (F) contract with the community to achieve the highest level of independence, autonomy, interaction, and services to residents;**
  - (G) access patient information concerning a client referred to the facility, which must remain confidential as provided by law;**
  - (H) refuse a person referred to the facility if the referral is inappropriate;**
  - (I) maintain an environment free of weapons and drugs; and**
  - (J) be made aware of a resident's problems, including self-abuse, violent behavior, alcoholism, or drug abuse.**